CUSTOMER RETURNS FORM

TekTube

RMA #

IMPORTANT INFORMATION

Our warranty is strictly 90 days from date of purchase.
Please complete all sections in full and return to returns@tektube.co.uk or by facsimile to +44 (0) 1482 874 878
All requests will be processed within 24 hours of receipt of a completed form.
An RMA number will be generated subject to TekTube Ltd standard terms and conditions being met.
Goods must be returned within 5 working days to validate your claim.

Company		OFFICIAL USE ONLY			
Contact		Supplier & PO Number			
Telephone		Supplier Date			
Email		Warranty Status			
PO Number		Credit		Replacement	
Date		Authorised By			
Invoice Number					
Date of Purchase		Date			

PART NUMBER	SERIAL NUMBER	REASON FOR RETURN	OFFICIAL USE ONLY	TECHNICAL REPORT

INSTRUCTIONS TO CUSTOMER

Our warranty is strictly 90 days from date of purchase.
Please complete all sections in full and return it either by email to returns@tektube.co.uk or fax to +44 (0) 1482 874 878
Any request will be considered within 24 hours upon receipt of a completed form.
If a return is authorised under our returns policy and procedure, you will be issued with an RMA number.
You must return the goods to us within 5 working days of the date issued to validate your claim.
You agree with the TekTube Returns Policy and Procedures.

IMPORTANT NOTES

The following may incur a 25% restocking charge.
Incorrectly ordered.
No longer required.
Product/or packaging not returned in its original condition.
Where fault or damage is a result of customer actions.

Signed	Date

TEKTUBE LTD . GROVEHILL INDUSTRIAL ESTATE . BECK VIEW ROAD . BEVERLEY . EAST RIDING OF YORKSHIRE . UK . HU17 0JT